



A.M. Best Rating A+ (Superior), FSC XV

Lawyers Professional Liability Risk Management HOTLINE: To help resolve issues before they become claims

What does this Hotline offer to the policyholder?

This Hotline, which is staffed by attorneys at Kaufman Dolowich & Voluck LLP, a full-service national law firm with expertise representing and counseling attorneys, offers free access to confidential advice on loss prevention, risk management, professional liability and ethics matters. More importantly, the Hotline provides an immediate and direct route to obtain reliable information about topics of concern to attorneys through confidential and personal contact with experienced legal counsel who specialize in professional liability matters. By using the Hotline, policyholders receive a free professional consultation lasting up to 60 minutes.

The service is offered through Nationwide, and is available exclusively to policyholders of their lawyers professional liability insurance program written through Jorgensen & Company.

Why is the Hotline important to your insureds?

In this volatile litigation environment, even the most innocent and innocuous error or omission by an attorney can result in an expensive and frustrating claim or lawsuit. A lawyers insurance policy issued by Nationwide includes the peace of mind of risk services, such as the Hotline, which can help your clients and insureds resolve questions, concerns, and possible disputes before they develop into claims. The Hotline can also assist your insureds in mitigating potential liability before a claim is made or a lawsuit is filed.

Here are some examples of situations where your clients need the support of a legal professional:

- The law firm realizes that one of its attorneys or staff members made an error in handling a client's file and the client is not yet aware of the error.
- Risk management and loss prevention guidance, (i.e., after receipt of a claim, a law firm seeks to improve its practices to avoid a similar situation in the future.)
- Guidance for evaluating reportable events.
- Conflicts guidance.
- Engagement/Disengagement entanglements.
- Unauthorized practice of law issues.
- E-Discovery sanctions and perils.
- Litigation hold and spoliation issues.
- Cyber liability disclosure obligations.



- FDCPA landmines.
- The law firm receives a third-party subpoena for documents or a request for deposition testimony arising out of the firm's legal services to a current or former client.

Why is the Hotline important to you?

Our Hotline provides the resources, educational materials, best practices checklists, and other loss mitigation tools to assist your client base and to promote the Nationwide program.

How to find out more:

To find out more about Lawyers Professional Liability coverages or to learn more about the Hotline, please call Amy Tufaro at Jorgensen & Company, (201) 447-4400, ext. 184 or visit <http://jorgensenandcompany.com>.

Nationwide and Jorgensen & Company bring a wealth of experience to the professional liability insurance marketplace. We understand what matters to you and provide superior risk management solutions and personalized services.